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| sunil balami  2/4 Fourth avenue, Campsie  Contact: 0452644312  Email: skstha77@gmail.com |
| **Work Philosophy**  Believe in hard work and honesty and want to become a valuable resource of the organisation I work in.  **Professional Summary**  I am pleased to offer my experience in retail and hospitality. I appreciate the challenges this field offers, and I boast a solid work ethic. I am familiar with duties of barista, beverage and liquor, storage, handling, and customer service. |

# Experience

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| Barista and Customer service, Bellevue cottage by antoine, glebeMarch 2018 – current **Duties and responsibilities include**   * Counted cash in register drawer at beginning and end of shift * Cultivated customer loyalty, promoted repeat customers and improved sales * Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns. * Provided primary customer support to internal and external customers in fast-paced environment * Checked identification for proof-of-age and refusing alcohol sales to underage customers. * Basic latte arts with fast working speed.  Bar tender AND BARBACKaug 2019 – march 2020maybe frank, randwick 69 perous road **Duties and responsibilities include**   * Applied excellent organizational and multitasking abilities to handle simultaneous customer, team and business needs while avoiding unnecessary delays or errors * Upsold daily specials and beverage promotions to exceed daily sales goals * Maintained secure cash drawers, promptly resolving discrepancies for accuracy * Kept alcoholic beverages well-stocked and organized to meet expected demands * Managed accurate register and produced daily sales reports backing up inventory usage numbers |
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# Education

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| BACHELOR’S Degree | wentworth institude, NSW |
| 2018 Status – Running |

# Skills

* Basic latte art
* Liquor, beer and wine knowledge
* Responsible alcohol service
* Attending multiple customers
* Fluency in English
* Engaging personality
* Merchandising expertise
* Cash register operation
* Positive attitude
* Handling difficult customers
* Advance computer knowledge

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|  | personal Details |

Date of Birth : 19 September 1998

Gender : Male

Nationality : Nepalese

Language Known : English, Nepali & Hindi

Availability: weekdays (early morning to late afternoon)

Thank you!!!